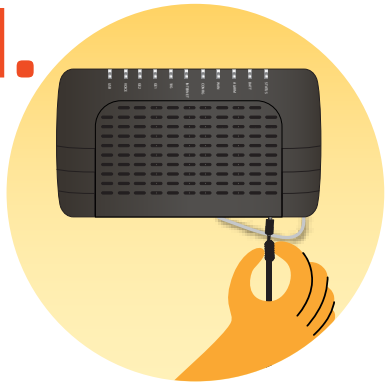
HOW TO DISCONNECT YOUR NETWORK BOX

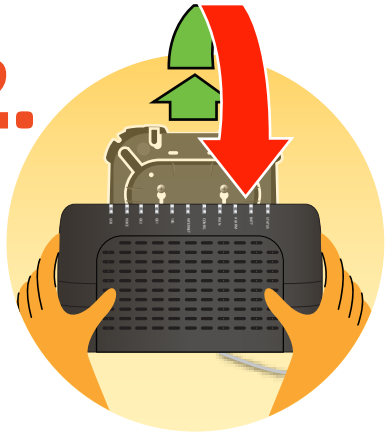
DANGER: WHEN REMOVING THE FIBER OPTIC CABLE, DO NOT BREAK, CUT, OR PULL STRONGLY, AS THIS POSES A RISK OF INJURY.

1.



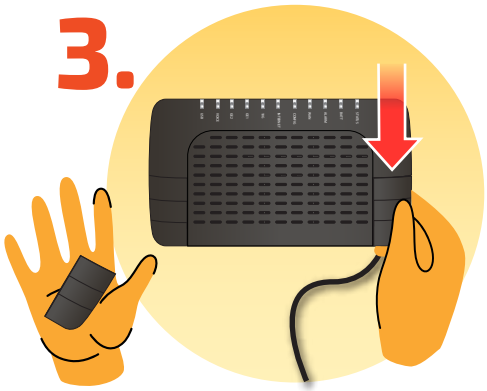
UNPLUG THE POWER CORD FROM THE EQUIPMENT.

2.



REMOVE THE EQUIPMENT FROM ITS BASE ON THE WALL.

3.

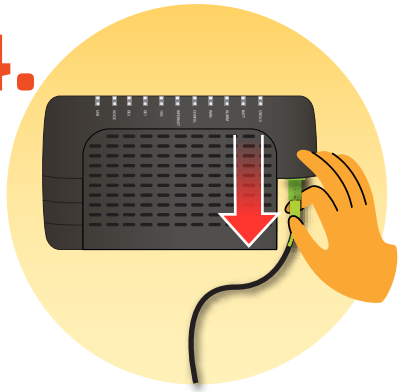


REMOVE THE OPTICAL CABLE COVE BY PULLING IT DOWN FROM THE EQUIPMENT.



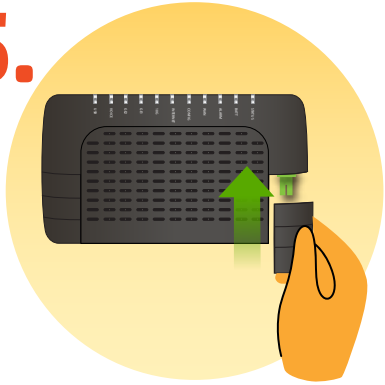
* YOUR UNIT MAY HAVE A SCREW SECURING THE PART. USE A PHILLIPS SCREWDRIVER TO REMOVE IT.

4.



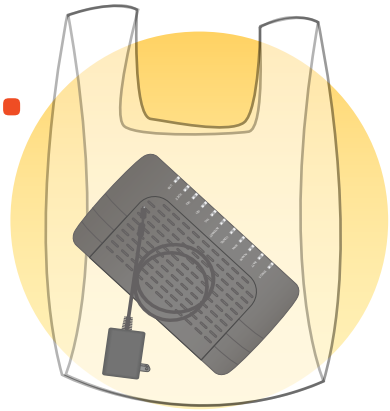
REMOVE THE OPTICAL CABLE BY PULLING IT DOWN FROM THE GREEN CONNECTOR.

5.



RETURN THE COVER TO THE EQUIPMENT.

6.



SAVE THE EQUIPMENT AND ITS POWER CORD AND CONTACT CUSTOMER SERVICE AT 787-957-6000.

652 Hipódromo Street,
San Juan, Puerto Rico 00907

PO Box 11278,
San Juan, PR 00910-2378

787-728-9000